

ANNEX B – SUPPORTING DOCUMENTS & CHRONOLOGY OF EVENTS

SECTION 1: COMPLIANCE DOCUMENTATION (LIST ALL RELEVANT ATTACHMENTS IN SECTION 2)

(√)	LIST OF DOCUMENTATION
	<p>(A) Do note that disputes filed with CCRP should be within <u>6 months</u> after:</p> <ul style="list-style-type: none"> ○ IP insurer's (respondent) final reply to the policyholder (patient); or ○ Medical practitioner/Medical institutions' (respondent) reply to the policyholder (patient); or ○ Medical practitioner/Medical institutions' (respondent) reply to the IP insurer; or ○ IP Insurer's (respondent) final reply to the Medical practitioner/ Medical institution

SECTION 2: CHRONOLOGY OF SUPPORTING DOCUMENTS (To complete where necessary)

LIST OF DOCUMENTATION	
<p>(A) Chronological order of events and listing of supporting documents which may include:</p> <ul style="list-style-type: none"> a. details on surgery/treatment etc.; b. hospital bills; c. IP policy coverages; d. claim rejections; e. claim appeals; f. correspondences with claims office showing attempts to resolve the dispute. 	
Treatment / Surgery	
Dispute faced & Reasons provided by other party for rejection	
Reason for appeal & Expected outcome of resolution	
Insurance Coverage / Policies	

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Please list in chronological order of the documents.					
No	Date of Document	Document Name	Type of Document	Description of Content	Attachment No.
1	e.g., 25 December 2021	e.g. (1) Claim Rejection Letter.pdf	e.g., Claim rejection letter	e.g., Insurer rejected claim of \$xxxx due to exclusion clause etc.	e.g., Attachment 1, Attachment 1A

